

delivering
quality service

FREQUENTLY ASKED QUESTIONS

- **With several laundries on site, can a smartcard be used in any of them?**
Yes, the smartcards are 'coded' to your overall site and can therefore be used in any laundry on your site
- **What happens to the smartcard when all the money has been debited from it?**
The cards are very durable and are designed to be reused and re-credited as necessary. There is no restriction on how many times a card can be reused
- **How can a user find out how much money they have left on a card?**
By simply placing the card into either the Pay Station or Card Scan Station, the LCD screen will show the amount of credit remaining on the card. Alternatively if the site has a reader unit, this can also be used
- **How much does it cost to process a wash / dry cycle?**
The wash or dry cost can be set to individual site requirements, so you can make sure your residents are getting the best deal

Customer comments:

"Since we've had this system installed, the issues we were having with vandalism of the laundry machines has gone right down, and that's due to the fact that most vandalism was occurring due to attempted break-ins to obtain the cash from the machines."

"Students have commented that they like this system instead of coin operated machines, as at the start of each term their parents are happy to credit their launderette card, knowing it can only be used on laundry and not in the Union bar! Parents also like the system, as it means their son or daughter is more likely to do their laundry here instead of taking their laundry home for mum to do!"

SMARTCARD

cash free laundry payment system



SMARTCARD

Creating cash free, worry free, hassle free launderette facilities



Laundryserv Smartcard System...

...for cash free, worry free Launderettes!

Provide quality, reliable, user-financed launderette facilities for your residents but without the problems associated with unsecured coin operated facilities

With coin-operated laundry facilities a magnet for theft related vandalism, the Laundryserv Smartcard System uses secure non-laundry located pay stations, re-useable smartchip cards, and card scan stations to offer a secure and reliable solution to providing user financed launderette facilities.

- Combine this with Laundryserv's Complete Managed Launderette System and your site could be equipped with reliable, commercial washers and dryers, for NO capital outlay, we'll even take care of the day-to-day issues of running your laundries!
- Or if you already own your laundry equipment, rent the Smartcard System and either control your own sites system or we'll do it for you!

SITE BENEFITS:

- Removes the risk of having money in un-secure laundry areas
- Payment station located in a secure environment of your choosing
- System is secure against fraud and misuse
- No need to regularly empty money or tokens from multiple machines
- Removes the risk of staff carrying large, heavy amounts of coins around site
- Removes the hassle of residents requiring change for the machines
- Suitable for all sites including historic buildings
- Easy installation with minimum disruption to site

RESIDENTS BENEFITS:

- Reduced downtime of machines due to theft related vandalism
- No need to find correct change for the laundry machines each time
- No issue of the machines not working due to the coin or token box needing to be emptied

The key components of the system include

- **Smartcards:** Reusable, durable and secure against fraud, the smartcards can only be used in the Laundryserv System
- **Pay Station*:** Translates users money into smartcard credit, it can be located anywhere on site - the more secure the better. Recommended areas include the porters lodge, site shop, housing office etc.
- **Card Scan Station*:** The laundry room unit debits the smartcard and starts the machines. Either wireless for multiple machines or connected directly to individual washers or dryers, it is ideal for any size laundry facility
- **Receiver Units:** Securely located inside each laundry machine, they receive authorisation from the Card Scan Station and start the machines cycle
- **Reader Unit:** Available in two options, it can be used just to check remaining smartcard credit or can be used in conjunction with a cash register to credit smartcards instead of or as well as the pay station

* Both the Pay and Card Scan Stations feature integral LCD screens that display easy to follow user instructions

Ideal for any site that has an un-secured launderette facility for residents to use including:

- University Halls of Residence
- Ministry of Defence residential sites
- Hospital staff residential blocks
- Independent education residential sites
- Housing Association sites
- Holiday sites & parks



PAY STATION



CARD SCAN STATION



Easy to use, secure and unobtrusive